



Vigil Training College



FIND SUCCESS
WITH US

**SITHGAM001 Provide
responsible gambling
services**

 **enrol online!**

 **8677 9062**

About Us

Vigil Training College is an Australian Vocational Education Organisation focused to deliver training courses that assist people to gain AQF qualification which could help them to gain skills and knowledge apply at workspace.

We offer a nationally recognised training courses in:

Courses Offered



- CPP20212 Cert II in Security Operations
- CPP30411 Certificate III in Security Operations
- HLTAID003 Provide First Aid
- HLTAID001 Provide Cardiopulmonary Resuscitation
- SITHFAB002 Provide Responsible Service of Alcohol
- SITHGAM001 Provide Responsible Gambling Services
- CPCCWHS1001 Prepare to work safely in the construction industry

Vigil Training College

VIGIL TRAINING COLLEGE is registered Trading name of
VIGIL Groups Pty Ltd ABN: 57 145 992 445
RTO No.: 40877 Security ML No: 410519198

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 www.VigilTrainingCollege.nsw.edu.au

 Suite 102, 22 Hunter St, Parramatta NSW 2150

Dress Code

Due to nature of course with a plenty of practical exercises the participants are advised to wear casual comfortable attire. Due to the nature of practical exercises skirts or dresses are not considered appropriate.

Course Fee

All discounts and special rates apply as published on our website. See detailed Free Refund Policy in Students Handbook or in student pre-enrolment information section of our website.

Location and Timing

Please check the course calendar at our website or contact Vigil Training College for further information.

How to Enrol

You can enrol and pay online. Visit our website www.vigiltrainingcollege.nsw.edu.au and follow the enrolment procedure.

Call us on PH: 0420844453 or 02 8677 9062 to obtain the course information pack or alternatively download the information pack from our website. Fill the form and send back to us along with all the relevant documents through email/fax/post or drop-in to submit it.

Proof of Identification

Please bring 100 points Photo ID on the day of class.

Responsible Conduct of Gambling course (RCG)

Vigil Training College offers a Nationally Recognised training program that meets the requirements of SITHGAM001 Provide responsible gambling services, and the NSW Office of Liquor Racing and Gaming (OLGR). The unit of competency is nationally recognised and can only be delivered by a Registered Training Organisation (RTO) that complies with the governing standards of quality control and quality training and assessment.

The course is also known as Responsible Conduct of Gambling course (RCG).

It is a requirement of the Gaming Machines Act 2001 for proposed hoteliers, secretary managers, Gaming Attendant, Casino Dealer, Gaming Cashier, Security Guard and all other staff who will have gaming machine related functions to have completed the NSW Responsible Conduct of Gambling course (RCG). The Responsible Conduct of Gambling (RCG) is the foundation for mandatory training on responsible gambling for new hoteliers, secretary managers and gaming-related staff. This unit provides participants with skills and knowledge required to provide responsible gambling services, and information to customers who require assistance with their problem gambling.

Prerequisites

There are no formal educational requirements for this program. Students must be 18 years of age or over. However the training package mandates that all participants seeking admission in the course have sufficient literacy skills.

Language Literacy and Numeracy

All training and assessment is conducted in English, and the training package mandates that all participants seeking admission in the course have sufficient literacy skills:

- problem gambling signage
- general information and brochures
- industry or regulatory codes of conduct
- in-house policies and procedures
- plain English regulatory and advisory information issued by local, state and territory gambling licensing authorities
- Numeracy skills to explain basic information about chances of winning and probability.

We are using our enrolment form as a method of determining if you have the required literacy standard.

We will attempt to support you with some assistance with English, such as providing verbal assessments in English, however should your needs for support or assistance exceed our skills; we will refer you to a suitable organisation to assist you further this may be TAFE.

Course Duration

The duration of course is at least 6.0 hours (Excluding 30 minutes break).

Course Outlines

- The impact of problem gambling on individuals, families and the community
- Key government agencies
- NSW Gaming Machines Act 2001 and Gaming Machines Regulation 2002
- How these laws affect employees of licensed premises
- Harm Minimisation provisions of the gambling laws
- Legislative provisions for responsible gambling provision
- Minors & proof of age
- Offences and penalties
- Statutory & other signage
- Self-exclusion schemes
- Strategies for preventing underage gambling
- Importance of advising patrons of assistance available to problem gamblers
- Implementation of House Policies and industry codes of practice
- Understanding duty of care
- Alcohol and gambling
- Appreciating the benefits of conducting gaming in a responsible manner
- About the industry, legislation and employer expectations

Assessment Methods

Participants are assessed using underpinning knowledge and skills through written short question and answer knowledge based assessment, role play, case studies and problem solving activities.

Awards

After the successful completion of the course the students will be receive:

1. A Statement of attainment in the unit SITHGAM001 Provide responsible gambling services issued by Vigil Training College; and
2. An Interim Certificate provided by Office of Liquor Racing and Gaming (OLGR) to be issued by Vigil Training College.

Students will receive their Interim Certificate and Statement of Attainment within five working days from the date of completion of the course through express post. Need to be aware that the additional certificates once provided by the OLGR are no longer issued inNSW. OLGR now only provide an Interim Certificate through their approved RTO's.

Please note the interim certificate allows a course graduate to immediately work for up to 90 days in roles that require this competency and provides sufficient time for a graduate to apply and obtain their Photo Competency Card.

Photo Competency Card

Once students obtained their interim certificate they need to apply to obtain Photo Competency Card from Service NSW outlet and have it processed. Students need to take with them a valid hundred points photo ID and their interim certificate while applying for Photo Competency Card. The competency card lasts for five years. Students will be required to renew the card before the expiry date on the card.

People seeking a replacement Photo Competency Card will need to contact the Office of Liquor Racing and Gaming (OLGR).

For more details about Photo Competency Card and 100 points Photo ID check the OLGR website at http://www.olgr.nsw.gov.au/photocard_student.asp or contact Vigil Training College.

Mode of Delivery

The training program is delivered face to face entirely in a classroom setting, typically at a Vigil Training College arranged venue, or at client venue. People requiring special facilities at our training venues are advised to mention in student enrolment form or contact our Administration staff to ensure that your needs are catered for, this may range from access to dietary to training methods.

Qualification pathways

The unit of competence in this course (SITHGAM001 Provide responsible gambling services) is a requirement in some Hospitality courses involving the service of gambling and as such allows for credit transfer into those courses.

Recognition of Interstate Training

RCG training undertaken interstate is not recognized in NSW.

Recognition of prior Learning (RPL)

Vigil Training College offers RPL in SITHFAB001 Provide responsible service of alcohol (RCG) course. Candidates seeking the RPL in this course please see details into the Students Handbook about the RPL process.