



Vigil Training College



FIND SUCCESS
WITH US

**SITHFAB002 Provide
responsible service of
alcohol**

 **enrol online**

 **8677 9062**

About Us

Vigil Training College is an Australian Vocational Education Organisation focused to deliver training courses that assist people to gain AQF qualification which could help them to gain skills and knowledge apply at workspace.

We offer a nationally recognised training courses in:

Courses Offered



- CPP20212 Cert II in Security Operations
- CPP30411 Certificate III in Security Operation
- CPP40707 Certificate IV in Security and Risk management
- CPP50611 Diploma of Security and Risk Management
- HLTAID003 Provide First Aid
- HLTAID004 Provide an Emergency First Aid Response in an Education And Care Setting
- HLTAID001 Provide Cardiopulmonary Resuscitation
- SITHFAB002 Provide Responsible Service Of Alcohol
- SITHGAM001 Provide Responsible Gambling Services
- CPCCWHS1001 Prepare to work safely in the construction industry

Vigil Training College

VIGIL TRAINING COLLEGE is registered Trading name of
VIGIL Groups Pty Ltd ABN: 57 145 992 445
RTO No.: 40877 Security ML No: 410519198

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www.VigilTrainingCollege.nsw.edu.au

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Dress Code

Due to nature of course with a plenty of practical exercises the participants are advised to wear casual comfortable attire. Due to the nature of practical exercises skirts or dresses are not considered appropriate.

Course Fee

All discounts and special rates apply as published on our website. See detailed Free Refund Policy in Students Handbook or in student pre-enrolment information section of our website.

Location and Timing

Please check the course calendar at our website or contact Vigil Training College for further information.

How to Enrol

You can enrol and pay online. Visit our website www.vigiltrainingcollege.nsw.edu.au and follow the enrolment procedure.

Call us on PH: 0420844453 or 02 8677 9062 to obtain the course information pack or alternatively download the information pack form our website. Fill the form and send back to us along with all the relevant documents through email/fax/post or drop-in to submit it.

Proof of Identification

Please bring 100 points Photo ID on the day of class.

SITHFAB002 Provide responsible service of alcohol

Vigil Training College offers a Nationally Recognised training program that meets the requirements of SITHFAB002 Provide responsible service of alcohol, and the NSW Office of Liquor Racing and Gaming (OLGR). The unit of competency is nationally recognised and can only be delivered by a Registered Training Organisation (RTO) that complies with the governing standards of quality control and quality training and assessment. The course is also known as Responsible Service of alcohol or RSA

The training program is designed for people who are seeking to or preparing to work in the hospitality industry where alcohol is sold or served, such as most hotels, restaurants, bottle shops or licenced clubs. The RSA course is relevant to anyone who has contact with patrons on licensed premises, such as bar staff, courtesy and security staff, waiters, concierge, front door and reception staff.

The aim of this RSA course is to provide candidates with the knowledge and understanding required to act responsibly when selling, supplying or promoting alcohol in relation to their responsibilities, workplace duties, the law, customer service, duty of care and harm minimization.

Prerequisites

There are no formal educational requirements for this program. VIGIL only offers this training programme to the learner of 18 years and over.

Language Literacy and Numeracy

All training and assessment is conducted in English, and the training package mandates that all participants seeking admission in the course have sufficient literacy and numeracy skills:

- literacy skills to read and comprehend documents such as ID cards, proof of age cards, driver's licences, statutory signage, warning signs and wording within advertising or promotional material, in-house policies and procedures and any general plain English regulatory and advisory information issued by local, or state and territory liquor licensing authorities
- Numeracy skills to measure and calculate standard drinks or samples and calculate blood alcohol levels as they relate to alcohol consumption.

We will use our enrolment form as a method of determining if you have the required English standard. We will attempt to support you with some assistance with English, such as providing verbal assessments in English, however should your needs for support or assistance exceed our skills; we will refer you to a suitable organisation to assist you further this may be TAFE.

Course Duration

The duration of course is at least 6.0 hours (Excluding 30 minutes break).

Mode of Delivery

The training program is delivered face to face entirely in a classroom setting, typically at a Vigil Training College arranged venue, or at client venue.

People requiring special facilities at our training venues are advised to mention in student enrolment form or contact our Administration staff to ensure that your needs are catered for, this may range from access to dietary to training methods.

Course Contents

- Course covers the following:
- Describing and understanding responsible service of alcohol
- The legal provisions within the Liquor Act and Registered Clubs Act which relate to RSA
- Advising customers on the types of alcoholic beverages
- Describing and understanding a 'standard drink'
- Recognising levels of intoxication of customers and take appropriate action
- Strategies to assist customers' to drink responsibly
- Strategies to prevent underage drinking
- Factors which detract from customer satisfaction
- Benefits of implementing responsible service of alcohol

Assessment Methods

Participants are assessed using underpinning knowledge and skills through a written short question and answer knowledge based assessment, role play, case studies and problem solving activities. Participants are permitted to refer to training manual and classroom notes during the assessment.

Awards

After the successful completion of the course the students will be receive:

1. A Statement of attainment in the unit SITHFAB002 Provide responsible service of alcohol issued by Vigil Training College
2. An Interim Certificate provided by Office of Liquor Racing and Gaming (OLGR) to be issued by Vigil Training College.

Students will receive their Interim Certificate and Statement of Attainment within five working days from the date of completion of the course through express post. Need to be aware that the additional certificates once provided by the OLGR are no longer issued in NSW. OLGR now only provide an interim certificate through their approved RTO's.

Please note the interim certificate allows a course graduate to immediately work for up to 90 days in roles that require this competency and provides sufficient time for a graduate to apply and obtain their **Photo Competency Card**.

Photo Competency Card

Once students obtained their interim certificate they need to apply to obtain Photo Competency Card from OLGR by visiting Service NSW and have it processed. Students need to take with them a valid hundred points photo ID and their interim certificate while applying for Photo Competency Card.

The competency card lasts for five years. Students will be required to renew the card before the expiry date on the card.

People seeking a replacement Photo Competency Card will need to contact the Office of Liquor Racing and Gaming (OLGR).

For more details about Photo Competency Card and 100 points Photo ID check the OLGR website at http://www.olgr.nsw.gov.au/photocard_student.asp or contact Vigil Training College.

Recognition of interstate training

Interstate Responsible Service of Alcohol (RSA) qualifications are not recognized in NSW. However a person with a valid RSA qualification from interstate, who wishes to obtain a NSW RSA photo competency have the following options:

1. Complete a classroom based RSA course conducted by an approved RSA training provider.
2. Complete an RSA course with OTEN by correspondence.
3. Undertake an RSA online course. People with a valid interstate RSA qualification issued within the previous five years, will only have to complete the first two modules of the NSW RSA online course with one of those providers to obtain their NSW RSA qualification.

For more in check the OLGR website:

http://www.olgr.nsw.gov.au/courses_rsa_interstate_training.asp

Please note VIGIL only offer class room based course to all our potential students with interstate qualification.

Recognition of prior Learning (RPL)

Vigil Training College offers RPL in SITHFAB002 Provide responsible service of alcohol (RSA) course.

Candidates seeking the RPL in this course please see details into the Students Handbook about the RPL process.

Qualification pathways

The unit of competence in this course (SITHFAB201 Provide responsible service of alcohol) is a requirement of all Hospitality courses involving the service of alcohol and as such allows for credit transfer into those courses.

Fee refund

See detailed Fee Refund Policy in Students Handbook or in student pre-enrolment information section of our website.